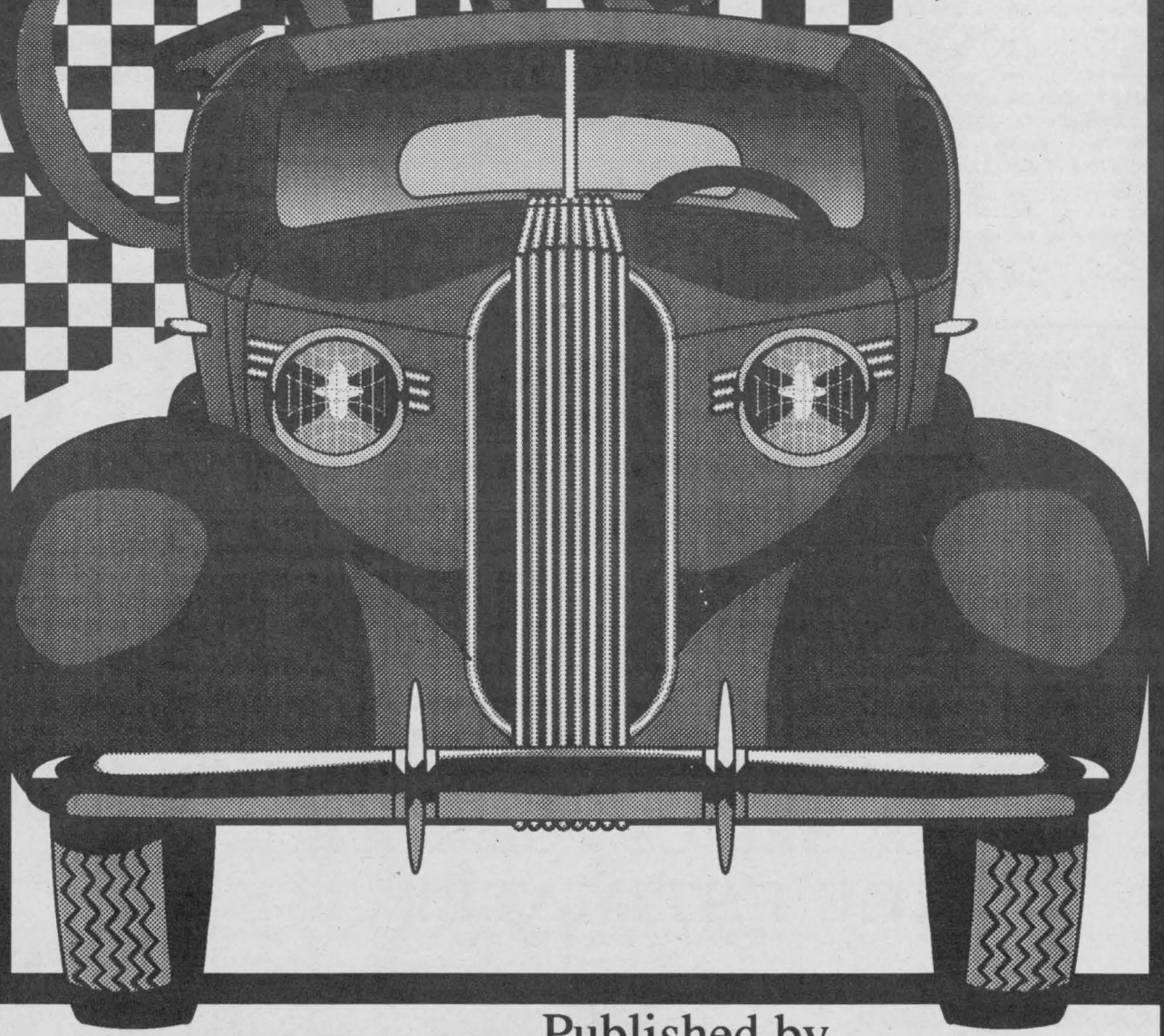
WINTER

CAR CARE & BUYER'S GUIDE



Published by
THE CHIEFTAIN PUBLISHING CO.
October 31st, 2001

Maintain your vehicle for safe winter driving

When winter strikes and it often catches us unawares as it blows in early, we need to be ready. In extremely bad weather the best advice is to stay off the roadways. If indeed you must drive, make sure you are prepared for the conditions.

In winter time it is even more vital to check that your vehicle is well maintained and serviced. Some tips that may well be just what you need to understand include...

* Keep your lights clean and your battery fully charged.
* Add antifreeze to the radiator and windshield washer bottles.
* Tire grip is even more important in wintry weather so check tire depth and pressure.

While all the precautions will be no use if you are not ready for what winter tosses at you; adjust your driving conditions...

* Hail, heavy snow and rain reduce the visibility, use dipped headlights and reduce your speed.
* When roads are icy or slushy, drive slowly, allowing extra room to slow down and stop-it can take 10 times longer to stop in icy conditions than it does on a dry road.
* Use the highest possible gear to avoid wheel spin.
* Manoeuvre gently, avoiding harsh braking and acceleration.
* To brake on ice and snow without locking your wheels, get into a lower gear earlier than normal, allow your speed to fall and use the brake pedal gently. If you do skid, ease off the gas pedal but do not brake suddenly.
* Practice these moves in a safe situation so that you are ready when a situation presents itself.

Watch out for fog, it drifts rapidly and is often patchy...

* Drive slowly using dipped headlights.
* Use fog lights if visibility is seriously reduced, but remember to switch them off when visibility increases.
* Don't hang on the tail lights of the vehicle in front of you, this gives you a false sense of security and means you may be driving too close.
* Don't speed up suddenly, even if it seems to be clearing, you can suddenly find yourself back in thick fog.

Winter sun can play havoc with your driving...* dazzle from winter sun can be dangerous...if it's too low for the visor it might be worth keeping a pair of sunglasses handy.

If you come across a flooded road...

* Drive slowly in first or low gear but keep the engine speed high by slipping the clutch, this will stop you from stalling.
* Avoid the deepest water which is usually near the curb. Don't attempt to cross if the water seems too deep.

Remember test your brakes when you are through the flood before you drive at normal speed.

Before setting out on your journey...

* Ask yourself if the trip is absolutely necessary.
* Check local and national weather forecasts.
* Listen to local and national radio for travel information.
* Tell someone what time you expect to arrive at your destination.
* Think about taking warm clothes, boots, a flashlight, a cell phone, candy, a can...a car first aid kit with all those items that could save your life until help comes is a great idea.
* Clear your windows and mirrors of all snow and ice before you set out.

If you get into trouble...

* Abandoned vehicles can cause problems for rescue vehicles and snowplows. To ensure the road is cleared as quickly as possible, you are advised to stay with your vehicle until help arrives.
* If you have to leave your vehicle to get help, make sure you can be seen by other vehicles.

Take special care around winter maintenance vehicles...

* Drivers of winter maintenance vehicles take all possible precautions during salting and snowplowing operations to protect the safety of other road ostiaries.
* Salting vehicles are very powerful and travel at about 35 kms per hour spreading salt. Drivers should maintain a safe distance behind them...never try to pass them. They would not be out unless conditions are so poor that salt is necessary, so passing them would be a bad idea.

You should take particular care to watch for irregular accumulations of snow caused by snowplowing operations. Do not be tempted to overtake snowplows by squeezing into partially cleared lanes.

Drive cautiously, conditions can change quickly, and you have to be ready.



Gary operates his own automotive business.

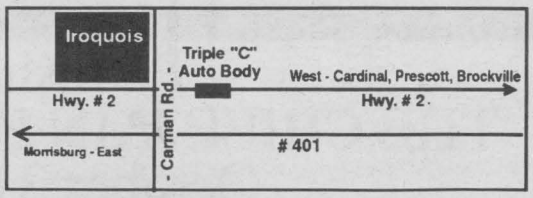
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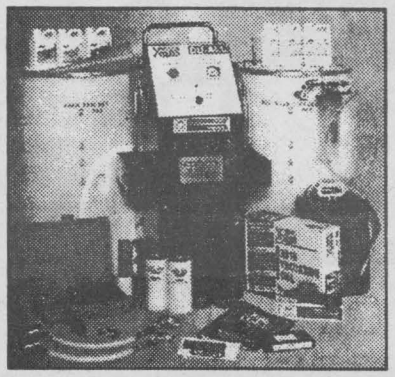
Owned & Operated By; Richard A. Coville, Bob Coville & Ricky Coville

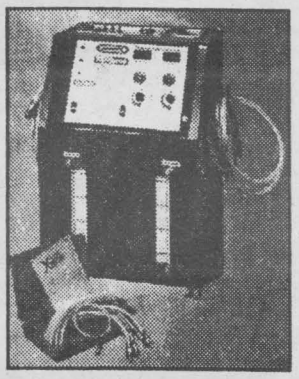


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Not a good idea to idle your endine excessively

Many Canadian motorists fall into the "winter idling trap"...afterall, running the engine helps warm up the vehicle, right? Wrong! Studies have shown that idling is an enormous waste of fuel and money, generates unnecessary exhaust emissions and can actually be hard on the engine.

Here is the problem according to the experts in the field...fuel consumption and pollution output are much higher in the first couple of minutes after a cold start than when the engine has achieved its normal operating temperature. The quickest way to reach this temperature is to drive the vehicle.

As well, excessive idling can be hard on your engine because fuel combustion is incomplete and some fuel residues condense on cylinder walls where they can contaminate oil and damage engine components. Besides, idling only warms the engine, not the wheel bearings , steering, suspension, transmission or tires, all of these can only be warmed after the vehicle is moving.

There is also environmental cost to idling. If all Canadian motorists avoided idling their vehicles for just five minutes a day, more than 1.4 million tonnes of carbon dioxide would be spared from entering the atmosphere and contributing to climate change.

The bottom line is this...once a vehicle is running, the best way to warm it is to drive it. With today's engines, you need no more than 30 seconds of idling on a winter day before driving away. Except at a traffic signal or in slow-moving traffic, it is a good idea to turn off the engine if you are going to be stopped for more than 10 seconds.

For more information on the economic and environmental costs of vehicle idling, visit the Auto$mart website at http://autos-mart.nrcan.gc.ca or call toll free 1-800-387-2000 for your free information kit.

Roadside Emergency Kit is a good idea

Having an in-car emergency kit is a very worthwhile idea. In fact it can be so important as to actually save your life.

The kit should contain gas line anti-freeze, a flashlight, a Call Police sign, flares, warm clothing or blankets, sand or kitty litter for traction if you get stuck, first aid kit, booster cables, a candle, an empty can, waterproof matches, a shovel-tow strap-cable or chain. Also put a few high energy snacks in the glove box and change them often.

Being prepared is always the best idea.

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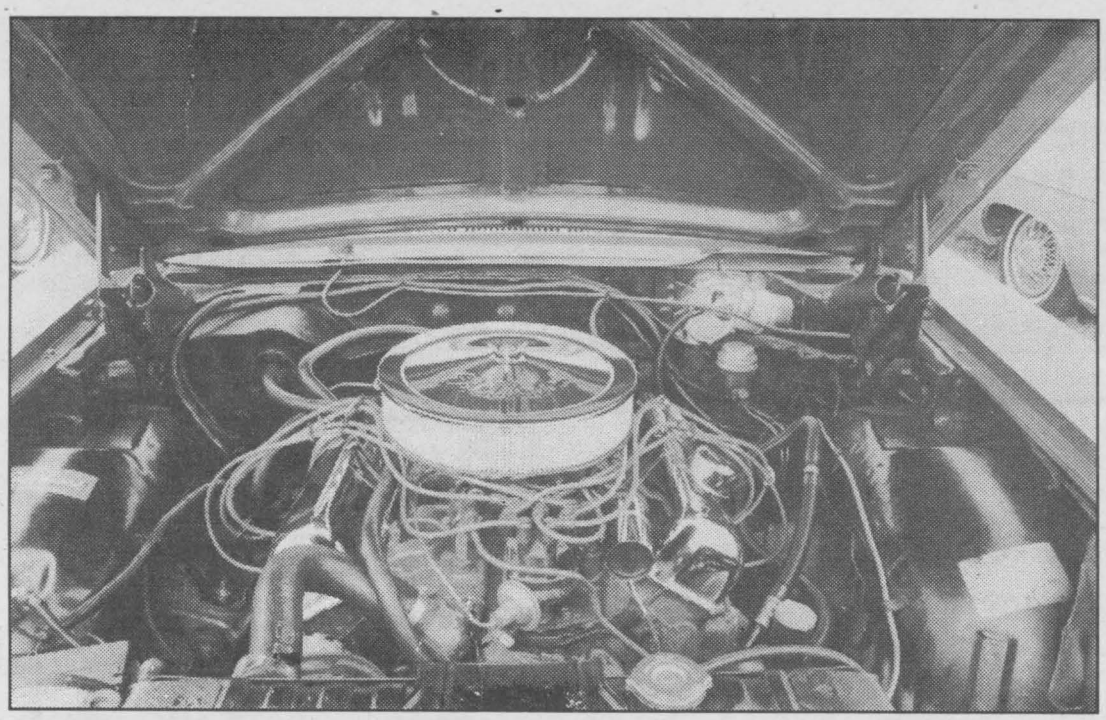
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Under the hood of the vehicles built today, there is little room for error.

The hot & cold of pre-winter automobile inspections

One autumn ritual that has become as traditional as college football and apple cider is the pre-winter car inspection. It is a sign of caring to make sure the family car is in good operating condition to make it through winter storms.

A good rule of thumb is to remember to check the systems that allow the car to run both hot and cold. You want the engine to run at the correct temperature so it doesn't overheat or fail, but you want the car's heater to keep the inside toasty warm.

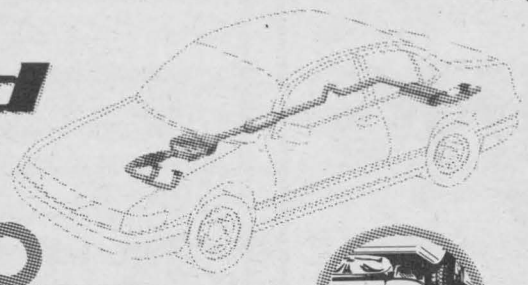
A heating and cooling system inspection in the fall is just good preventive maintenance. The heating system inspection checks the condition of the heater, the heater hose assemblies and connecting parts. The cooling system inspection reviews the radiator, water pump, engine temperature and antifreeze levels, as well as the condition of the belts and hoses. The mechanic will look for worn, damaged or leaking parts.

The goal of the inspection is to identify problems before you end up stranded. The mechanic should recommend replacing worn or damaged hoses or belts with new parts. Cracks on belts and soft spots on hoses could mean that it is just a matter of time before these parts fail. In many cases, a small amount of money spent replacing a belt or a hose can increase your safety on the road. You can conduct a heating and cooling system inspection yourself or take the car to your local mechanic. Many mechanics participate in the Dayco Cooling System Specialist program and offer free inspections.

Cooling and heating system inspections are not time-consuming. Many mechanics will let you make an appointment in advance, so you can schedule the inspection for a Saturday morning or during a lunch hour. Because Cooling System Specialists stock a wide range of Dayco belts and hoses, chances are most of them will have replacements on hand, if replacement is necessary.

Make a heating and cooling system inspection your gift of peace of mind for the entire family by bringing your car to a Cooling System Specialist this fall.

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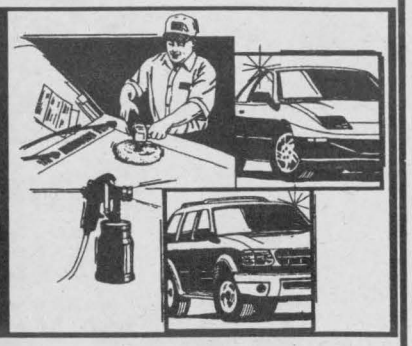
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Little drips that can become a flood of repairs

Finding and fixing a fluid leak on a late model vehicle can be a challenge. Work space is tight and there are dozens of connections, many of which are hidden from sight, from which fluids can be lost, drop by drop. Among these are:

* Antifreeze/coolant
* Engine oil
* Gasoline
* Transmission fluid
* Power steering fluid
* Lubricant from front axle CV joint boots
* Lubricant from the rear axle on rear wheel drive vehicles
* Windshield washer solvent

Another drip that can get your attention is absolutely normal; condensation water dripping through a tube from the air conditioner. It creates a noticeable puddle after the vehicle has been parked on a muggy day.

Any leak other than that one should be taken seriously, warns The Car Care Council. It won't go away and can lead to dangerous or costly consequences.

"Run out of brake fluid and you have run out of brakes," acknowledges Rick Davis of the Council, "Ditto with power steering."

"When either antifreeze/coolant, engine oil or transmission fluid levels get too low, serious damage to those components can result because they are what cool and lubricate these major systems."

All this information in one form or another is in the vehicle owner's manual, so every car owner has all the info they need. The trick is to read it and pay attention. One of the most widely distributed and least read publications in literary history, these are invaluable to the driver. Please take the time to read yours!! If you do not have one, contact a dealer selling the make of your vehicle, he/she will help you out.

The Car Care Council recommends:

* digging that important manual out of the glove box and brushing up on car care procedures.
* Keeping the engine clean so you can pinpoint a leak to your mechanic or technician.
* Be alert for tell-tale drips where the vehicles is parked, with a large sheet of paper where you spot the drip so that you can ID the fluid is a wise move.

For more information visit the Council website at www.carcarecouncil.org.

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Checking under the hood, a good idea!

Readying now for winter's worst

Why wait until the first snowfall strikes?

Mechanical failure, an inconvenience anytime it occurs, can be deadly in the winter. Preventative maintenance is a must. Besides, a well-maintained vehicle is more enjoyable to drive, lasts longer, and could command a higher resale price.

Engine performance. Get engine motion and driving problems (hard starts, rough idling, stalling, diminished power) corrected at a good repair shop. Cold weather makes existing problems worse. Replace dirty filters: Air, fuel, and PCV.

Fuel. Put a bottle of fuel deicer in your tank once a month to help keep moisture from freezing in the fuel line. Note that a gas tank which is kept filled helps keep moisture from forming.

Oil. Change your oil and oil filter as specified in your manual or more often (every 3,000 miles) if your driving is mostly stop-and-go or consists of frequent short trips.

Cooling systems. The cooling system should be completely flushed and refilled about every 24 months. The level, condition and concentration of the coolant should be checked periodically. (A 50/50 mix of antifreeze and water is usually recommended).

DIYers, never remove the radiator cap until the engine has thoroughly cooled!

The tightness and condition of drive belts, clamps and hoses should be checked by a pro.

Windshield wipers. Replace old blades. If your climate is harsh, purchase rubber-clad (winter blades to fight ice buildup). Stock up on windshield washer solvent - you'll be surprised how much you use. Carry an ice scraper.

Heater and defroster. The heater and defroster must be in good working condition for passenger comfort and driver's visibility.

Battery: The only accurate way to detect a weak battery is with professional equipment. Routine care: Scrape away corrosion from posts and cable connections; clean all surfaces; retighten all connections. If battery caps are removable, check fluid level monthly. Avoid contact with corrosive deposits and battery acid. Wear eye protection and rubber gloves.

Lights. Inspect all lights and bulbs; replace burned out bulbs; periodically clean road grime from all lenses. To prevent scratching, never use a dry rag.

Exhaust system. Your vehicle should be placed on a lift and the exhaust system examined for leaks. The trunk and floor boards should be inspected for small holes. Exhaust fumes can be deadly.

Tires. Worn tires are of little use in winter weather. Examine tires for remaining tread life, uneven wearing and cupping; check the sidewalls for cuts and nicks. Check tire pressure once a month. Let the tires cool down before checking the pressure. Rotate as recommended. Don't forget your spare, and be sure the jack is in good condition.

Carry emergency gear: Gloves, boots, blankets, flares, a small shovel, sand or kitty litter, tire chains and a flashlight. Put a few high-energy snacks in your glove box.



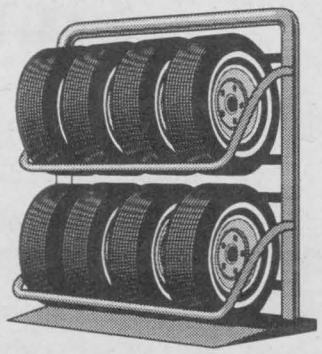
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Help in finding the right mechanic for the job

If you want your vehicle to remain in excellent, dependable working order, you know that you have to give it some tender loving care in the form of regular and preventative maintenance. Don't wait until it breaks until you fix it - that could cost you a great deal of money. The average Canadian consumer spends more than $700 per year on maintenance. By practising regular maintenance you can reduce that amount and prolong the life of your vehicle.

But how do you find a mechanic/automotive service technician, you can trust? Rule number one for finding a good mechanic/technician: don't wait until you're desperate for help. Finding an automotive service technician you trust, is like finding a doctor or a minister - you need to build a relationship based on trust and mutual respect. These things don't happen overnight.

Most of the business for a repair garage is from referrals. The only way to get referral business is from satisfied customers. So, if you are looking for a new automotive service technician, ask around. Ask your friends, relatives, business associates, church members - anyone you can think of. You'll probably get a more reliable feel for who is good and who is not by getting several opinions instead of just one.

If you get a chance, drop in and meet the technicians who will he working on your car. Is the shop tidy and well organized? Do they have the latest computer equipment? Is there evidence that the mechanics in the shop take regular training courses on the latest automotive and diagnostic technology?

The days of the mechanic under the hood with a screwdriver, tuning things until they sing just right, are a distant memory. Now, they have to be computer literate technicians, interpreting the communications between the on-board computer system and the diagnostic computers in the shop.

Whether you go to an independent garage, a department store, or a franchised repair centre doesn't matter all that much. In the end, it all comes down to trust. You're looking for somebody who is willing to tell you which repairs should be made immediately, which can be delayed without affecting safety, and which are completely optional for performance upgrades.

Look for an ASE certified automotive technician or a PRO technician. ASE's mission is to improve the quality of automotive service and repair through the voluntary testing and certification of automotive technicians. ASE was founded in the United States in 1972, but it has only recently begun testing in Canada.

ASE automotive service technicians have the credentials to prove their competence in a variety of automotive sectors and specialties. If your automotive technician has an ASE patch on their uniform, it means they passed a tough automotive test designed to evaluate whether or not the technician's skills are up-to-date with the latest automotive repair techniques. It provides you with a valuable yard stick by which to measure the knowledge and skills of your technicians.

A PRO automotive service technician subscribes to a strict code of ethics. The PRO Program emphasizes three key points: Professionalism, Responsibility to the industry; and Obligation to the public.

Car Care Canada notes that you can help your automotive service technician to help you, too. when you take your car in with a problem, tell the technician what the symptoms are (not what you think the problem is). Describe whether it happens when the car is warm or cold, at highway speeds or in the city, stopping or accelerating, etc.

Get to know your car, too. Read through the owner's manual.

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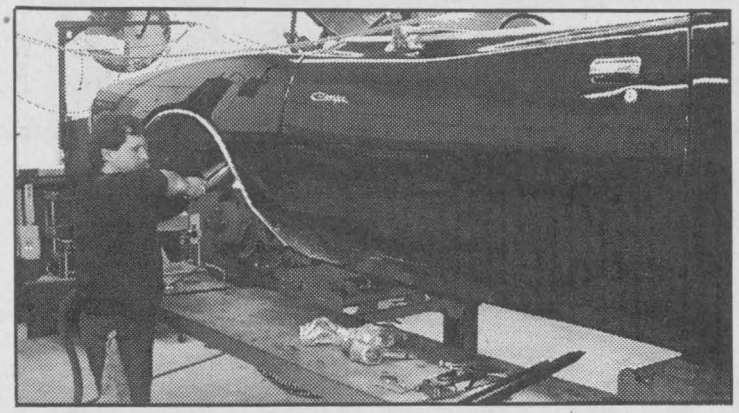
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•Choosing a Collision and Refinish Centre

As the owner of a motor vehicle damaged in an accident, you have the right to choose the shop where you wish to have your vehcile repaired. This is the law!

•Do I Need More Than One Estimate?

Do not waste your time getting estimates. Select a repair facility that you feel comfortable with. Notify your insurance company, or ask the shop to make the call on your behalf. Your insurance adjuster may have to inspect the damage. This can be done at an insurance drive-in claim centre or at the shop you have chosen.

•Notify Your Insurance Company

Before authorizing any repairs, notify your insurance company or agent, and tell them where the damaged vehicle can be inspected.

•Is the Work Guaranteed?

Most repair centres guarantee their collision work to some degree, which may not include the paint job. Ask to see a copy of the shop's guarantee and have any information you do not understand clarified.

•Qualified Collision and Refinish Centres

Look for signs that indicate repair technician certification. Membership in professional trade associations and the Better Business Bureau indicate that the shop is keeping up with the latest repair procedures.

•Know Your Shop

Make sure the shop you choose maintains a professional reputation, is properly equipped, maintains specialized equipment at peak performance and has technicians that are thoroughly trained and certified.

•Inspect the Repairs

Before driving away, check the appearance of the repairs--close up and from a distance. Examine the paint for colour match, texture etc. Take a test drive to check mechanical repairs. If you are not satisfied, mention your concerns immediately.

Make sure to secure your child seat properly

Even a slow crash can cause severe injury or even death to your child(ren), if they are not properly restrained. To ensure your child's safety, the Canada Safety Council urges you to follow a few simple steps regarding child safety seats, namely:

* Be sure to properly install the child seat.
* Ensure all harness straps fit snugly around the child's body.
* A rear-facing infant seat should **NEVER** be installed in a seating position equipped with an air bag.
* Canadian law says that the forward-facing child restraint must be secured to the vehicle frame using the tether strap at the top of the seat.
* Booster seats are required by law in some provinces and recommended in all others for children between 18-27 kilograms. They are important because children at this size often do not fit an adult lap/shoulder belt system properly.
* Most children over 27 kilograms can use a normal seat belt restraint assembly. The lap portion of the belt should be fastened low down on their hips, cross the pelvis. It should not lie across the abdomen. Never put the torso portion of the seat belt under their arm or behind their back.
* Always set a good example...make sure **everyone** in the vehicle wears their seat belt.

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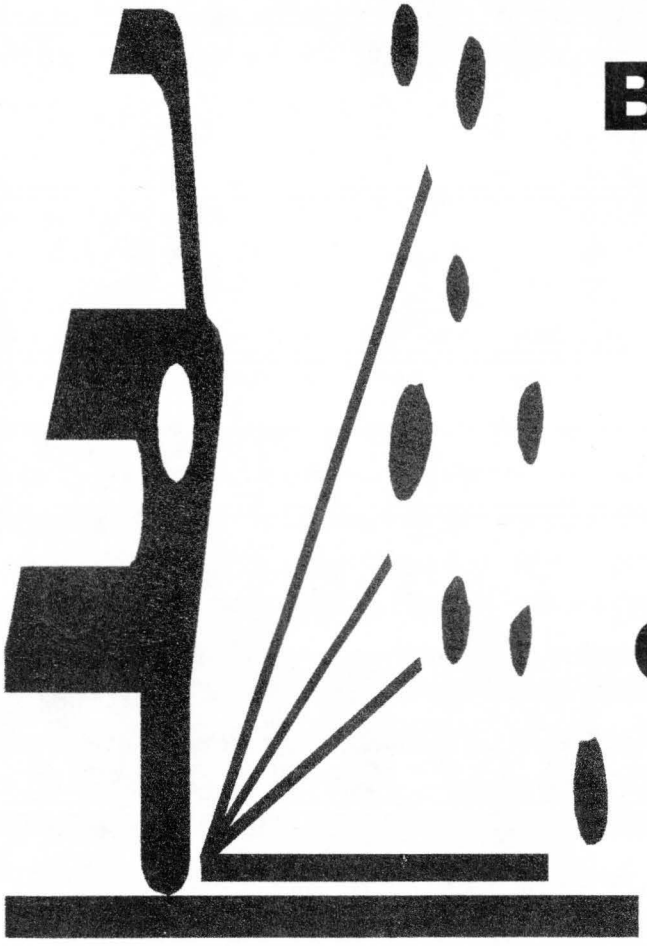
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